

In Person Interviews

You have made an appointment to make a complaint or report to the Office for Public Integrity (OPI) in person. We have provided below some useful information regarding your upcoming appointment and the interview process.

Where do I need to go?

Your interview will be held at the OPI's office, located:

10 Franklin Street,
ADELAIDE SA 5000

Upon arrival, please call (08) 7322 7038 to notify us that you have arrived, and someone will come and collect you from the ground floor. You do not need to report to Concierge.

Please arrive a few minutes before your scheduled appointment or contact us on 1300 782 489 if you are going to be late.

Can I bring someone with me?

Yes, you can bring one person to support you through the interview process.

Please inform the OPI prior to your appointment who will be attending with you.

You will be asked to provide some of their personal information so a security check can be completed in advance.

How long do interviews take?

The OPI allocates a maximum of 30 minutes for each interview.

It is recommended that you prepare yourself prior to attending your interview so that within that allocated time you are able to provide the OPI staff with the details that they will need to assess your complaint or report.



Note: Before entering the interview room, a Police Security Officer will conduct a security “sweep” of you and anyone with you using a handheld metal detector “wand” device.

Once that is complete, you will be asked to put all your personal belongings, including mobile phone, in a locker.



OFFICE FOR
PUBLIC INTEGRITY
SOUTH AUSTRALIA

More information:



1300 782 489



www.publicintegrity.sa.gov.au



admin@opi.sa.gov.au



GPO Box 464
ADELAIDE SA 5001

What if I'm not feeling well?

On the day of your appointment, if you do not feel well or you have recently tested positive for COVID-19, please DO NOT attend your appointment.

Please contact us and we will be happy to reschedule.



Who will be present during the interview?

It is common practice for the interview to be conducted by two OPI staff members. For security reasons, staff will not provide you with their names but you will be provided with a reference number for your matter.

A police security officer may also be present - they are not there to be involved in receiving your complaint or report, they are there as a security measure only.

What do I need to bring?

- Photo identification.

The OPI is unable to accept physical documentation during the interview.

Any documentation that you wish to submit as part of your complaint can be sent to the OPI via reply paid post or email. If you have electronic files you wish to submit, the OPI staff will be able to assist you with providing it.

Important information:

- Any aggressive, inappropriate or unacceptable behaviour towards OPI staff, a PSO, or any other person present will not be tolerated.
- Such behaviour will result in the interview being terminated immediately.
- If you, or others present with you, do not comply with the outlined security protocols, the interview will not take place.
- OPI staff have discretion to end an interview if they consider it necessary to do so.

Am I allowed to talk about my complaint or report?

It is against the law to publish that you plan to make a complaint or report to the OPI. However you can still talk to other people about the issue you are complaining about, including making complaints to other agencies about the same issue.

What can I do if I am not happy with the conduct of the OPI?

Please contact the OPI in writing and a senior staff member will consider your complaint.

If you are not satisfied with our response, complaints about the OPI's conduct can be made in writing to the Office of the Inspector. The Inspector does not review the OPI's decisions.

Website: www.inspector.sa.gov.au

Post: The Inspector
GPO 2371
Adelaide SA 5001




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What support is available?

The following services can provide access to support and independent legal advice.

1800Respect

Free counselling, information and referrals for those experiencing family violence.

1800 737 732 1800

respect.org.au

Aboriginal Legal Rights Movement

Legal advice and assistance for Aboriginal people in South Australia.

1800 643 222

alm.org.au

Beyond Blue

Support for people experiencing anxiety or depression.

1300 224 636

beyondblue.org.au

Employee Assistance Program (EAP)

SA Public Sector employees may have access to work-based wellbeing programs. Contact your employer.

Homelessness Gateway

24/7 support and access to emergency accommodation for those at risk of homelessness.

1800 003 308

JusticeNet SA

Coordinates free legal assistance for low-income earners.

justicenet.org.au

Legal Services Commission

Free legal assistance, advice, information and referrals.

1300 366 424

lsc.sa.gov.au

Lifeline Crisis Support

Crisis support and suicide prevention.

13 11 14

lifeline.org.au

Mental Health Triage Service

24/7 service for support, triage and referrals for mental health emergencies.

13 14 65

Suicide Call Back Service

24/7 phone and online counselling for people affected by suicide.

1300 659 467 suicidecallbackservice.org.au

Victims of Crime South Australia

Assistance and support for victims of crime.

8204 9635

victimsofcrime.sa.gov.au

Women's Legal Services SA

Free legal services for women in South Australia.

1800 816 349

wlssa.org.au



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